

## **ADMINISTRATIVE PROCEDURES**

SECTION:	General Administration		POLICY #:	525
TITLE:	Animals in Marion Count	y Owned or Leased Facilities	PROCEDURE #:	525-A
DEPT:	<b>Business Services</b>		DIVISION:	Facilities
EFFECTIVE DATE: 03/16 REVIEWED: 03/17			REVISED:	

**OBJECTIVE:** To establish a procedure for allowing service animals and working animals

in county owned or leased facilities.

**REFERENCE:** Policy 525

**POLICY STATEMENT:** These procedures are adopted to implement Marion County Administrative

Policy 525, Animals in Marion County Owned or Leased Facilities, and outline exceptions for authorized service or working animals only. The Business Services Director may revise these procedures as necessary and consistent with the policy. These procedures do not apply to county owned or leased residential facilities where the county is a housing provider under the Fair Housing Act (FHA). The county will comply with the ADA and

the FHA in those circumstances.

**APPLICABILITY:** All county departments, employees, volunteers and vendors

## **PROCEDURES:**

1. Employees, volunteers and vendors requesting the presence of a service animal in the workplace shall submit the attached Request for Exception form to the Business Services Department for review and approval by the Business Services Director.

- 1.1. Employees requiring the presence of a service animal in the workplace must first request an accommodation under the Americans with Disabilities Act (ADA) and be approved by the ADA committee.
- 1.2. Additional information related to the service animal and specific facility may be requested by the Business Services Director to determine additional conditions needed or whether or not the service animal meets the exception criteria.
- 2. The Business Services Director may approve, approve with conditions, or not approve a Request for Exception for a service animal based on the policy criteria. The Business Services Director shall inform the requestor, requestor's supervisor, if applicable, and manager of the county facility of the decision.

- 3. Exceptions for clients, customers, or members of the public with service dogs may be determined by the manager of the facility. If a service animal is excluded, the individual with a disability must still be offered the opportunity to obtain goods, services, and accommodations without having the service animal on the premises. All Requests for Exception for service miniature horses must be referred to the Business Services Director. To determine if an animal is a service animal, the manager may ask two questions:
  - (a) Is this animal required because of a disability?
  - (b) What work or task has this animal been trained to perform?
- 4. Individuals with a disability whose request for a service animal in the workplace has been denied may seek further accommodation through the ADA interactive process.
- 5. The Business Services Director may revoke the approval of a Request for Exception or require the individual to remove the animal from county facilities if the individual or the service animal fails to comply with the policy criteria.
- 6. Managers of a facility may require the removal of an assistance animal if:
  - (a) The animal is not housebroken; or
  - (b) The animal is out of control and effective action is not taken to control the animal.
- 7. All Requests for Exception for working animals, other than working animals under the authorization and direction of the Marion County Sheriff's Office or Marion County Dog Services must be submitted to the Business Services Department and approved by the Business Services Director.

ATTACHMENTS: Request for Exception Form